Columbus Technical College

Regroup

OVERVIEW

Columbus Technical College, part of the extensive Georgia Technical College System, faced challenges with its previous emergency alert provider. After discussing the matter with fellow system directors, the college decided to switch to Regroup Mass Notification, a choice heavily influenced by recommendations from other institutions within the network.

THE CHALLENGE

Columbus Technical College was dissatisfied with its previous emergency alert system, which struggled to meet the growing demands of its emergency response needs. With a strong focus on student and staff safety, the college required a robust, reliable system that could seamlessly integrate with its existing technologies and improve its overall emergency communication strategy.

THE SOLUTION

The college chose Regroup Mass Notification, leveraging the platform's seamless integration with their existing systems, including Centegix, a critical tool for campus safety. This integration allowed for immediate alerts through various channels, such as text messages, emails, and phone calls, in addition to the traditional strobe lights and sirens activated by Centegix. The Regroup system ensured everyone on campus could be notified swiftly during emergencies, from active shooter scenarios to severe weather events.

✔ IMPLEMENTATION & RESULTS

Columbus Technical College implemented Regroup with the help of a custom API that linked Centegix with Regroup's notification channels. The system proved highly effective, particularly in real-world situations like severe thunderstorms, where automated NOAA alerts were sent out without any manual intervention, much to the satisfaction of campus police.

The college also integrated Regroup with its Office 365 and Active Directory systems, ensuring that all faculty and staff were automatically included in emergency notifications. Student information was seamlessly pulled from the college's Banner system, ensuring that all contact details were up-to-date and accurately reflected in Regroup.

IMPACT ON DAILY OPERATIONS
The introduction of Regroup has significantly reduced stress levels at Columbus Technical College by simplifying the emergency communication process. The campus police, in particular, have expressed relief at the system's reliability and ease of use, noting that it has made compliance with legal obligations much less burdensome.

USER ADOPTION & SCALABILITY
Columbus Technical College has achieved a high level of user adoption thanks to Regroup's intuitive setup and seamless integration. With a cushion built into their licensing for future growth, the college is confident in Regroup's ability to scale alongside them as they expand.

SUPPORT & TRAINING
The college rated Regroup's support and training highly, praising the team's dedication and efficiency. Despite a tight timeline, the smooth rollout was a testament to Regroup's commitment to customer success.

FUTURE EXPECTATIONS
Looking forward, Columbus Technical College expects Regroup to continue delivering reliable, timely alerts in any emergency, ensuring the safety of all students, faculty, and staff. The college is prepared for the worst but confident that Regroup will perform flawlessly if ever put to the test.

CONCLUSION
Columbus Technical College has vastly improved its emergency communication capabilities by choosing Regroup Mass Notification, ensuring a safer environment. The college's experience is a powerful example of how the right technology can make all the difference in critical situations.

About
Regroup

Regroup Mass Notification provides industry-leading communication solutions to help organizations keep people safe and informed.

From emergency alerts to day-to-day communication, Regroup's platform is designed to be reliable, easy to use and effective in any situation.