# **REGROUP** FOR INSURANCE

# Regroup

KEEP YOUR STAFF SAFE AND IMPROVE CUSTOMER EXPERIENCE

Regroup Mass Notification<sup>®</sup> is an award-winning platform for sending critical and routine mass communications. Our system solves the challenges insurance companies face when trying to quickly reach geographically dispersed agents, field adjusters, and other personnel.

## WHY REGROUP IS THE TOP CHOICE FOR INSURANCE COMPANIES

### **DELIVERY POWER**

Regroup's platform gives you the ability to reach up to hundreds of thousands of people per minute on mobile phones (text/voice), landlines, email, social media, websites, digital signage and more - even in areas where cell towers are down and local infrastructure is overloaded. This is especially important when trying to reach adjusters and agents who may be working in areas hit hard by recent storms.

### **AUTOMATED WEATHER ALERTS**

Keep your staff safe wherever they are, with severe weather alerts delivered directly from NOAA and the National Weather Service.

#### TWO-WAY COMMUNICATION

When you need to hear back, Regroup offers you numerous options to enable employees to respond by text, email, in the mobile app, or even by launching a QuickConference to speak to teams on the fly. Replies are aggregated in a convenient dashboard report within each message in your Regroup account.

## **FLEXIBLE ACCOUNT CONFIGURATION**

Regroup offers you unlimited user groups and administrators in the system so you can configure it to match your organization's hierarchy and empower every manager or team leader to use it. We also offer unlimited space to create templates for faster sending of emergency or common messages.



#### **GEO TARGETED MESSAGING**

Reach all of your employees or even customers in a certain area by simply drawing an area on a map and sending a GeoFence message. Use this feature to deploy additional resources to hard-hit areas or warn about dangerous conditions.



# THE SMART SOLUTION FOR INSURANCE

Regroup provides reliable solutions for the communication challenges faced by small and large insurance companies. During emergency or day-to-day situations, Regroup improves internal communications, empowers coordination between teams, and enhances efficiency levels to meet the demands of a highly competitive market.

#### **ROUTINE OPERATIONAL COMMUNICATIONS**

Coordinating claims with geographically dispersed agents and customers

Reporting on-site issues quickly to base offices

Submitting quotes, invoices and statements

Updating customers, stakeholders and local authorities

Generating compliance-related documentation and reports

#### **UNEXPECTED SITUATIONS AND DISRUPTIONS**

- Automatically alert recipients to severe weather and other dangerous conditions
- Noll customers, agents and staff to determine if they're safe or in need of assistance
- Increase situational awareness with geo-targeted messaging
- M Immediately alert IT staff to issues that could disrupt software operations
- Notify visitors and personnel to closures or adjusted hours of operation





# **POWERFUL MOBILE APP**

Take Regroup with you! Our mobile app empowers admins, employees, remote workers, and others to easily and quickly access the full power of Regroup Mass Notification from the palm of their hand. Quickly send messages, receive replies, and reach any recipient or group based on their precise location with GeoFence messaging.



Regroup Mass Notification<sup>®</sup> was built to be a robust, reliable, and mobile solution for insurance companies with geographically dispersed employees. Schedule a free demo of our award-winning platform today to learn more.

## www.regroup.com/demo

