# Regroup

# FOR HEALTHCARE

Regroup's award-winning, HIPAA-compliant mass notification platform empowers healthcare organizations to respond swiftly to emergencies, streamline daily operations, inform staff, and enhance patient care.

### **Emergency Response Made Simple**

#### **Staff Coordination:**

Notify by role, team, or department; fill shifts and manage training reminders; promptly and effectively wherever you are with Regroup and the Regroup Mobile App.

#### **Clear Communication with Patients and Faculty:**

Whether there are missing patients, medical lockdowns, shift shortages, or weather-related closures, Regroup enables you to deliver messages to recipients' preferred channels (text, phone call, or email) in just a few clicks.

#### Centers for Medicare & Medicaid (CMS) Mandate:

Regroup supports emergency preparedness mandates for Medicare/Medicaid participation, ensuring doctors, nurses, and staff receive critical information quickly.

#### **Conference Bridging:**

Instantly connect doctors, nurses, and teams for urgent collaboration, ideal for large facilities or teams working remotely.

#### **Seamless Integration:**

Easily integrate with tools like EHR/EMS systems, Microsoft Teams, Slack, Oracle PeopleSoft, and Workday, with dedicated 24/7 support to ensure smooth implementation and ongoing success.

#### **Automated Weather Alerts:**

Receive and send automatic alerts from NOAA and NWS for weather-related events to minimize disruption and maintain patient care—even when severe weather strikes.

#### **HIPAA-Compliant Messaging:**

Protect privacy standards and confidential patient information with secure, HIPAA-compliant communication channels.

#### **Instant Help Requests:**

A single tap on the Regroup Mobile App sends Help Requests that instantly notify security teams and share the user's geolocation to pinpoint where help is needed.

## **Impactful Features for Healthcare Facilities**

Hospitals, long-term care facilities, home care providers, and public health departments rely on Regroup to quickly respond to critical events across large medical campuses. Our HIPAA-compliant platform enables easy notifications regarding evacuations, infectious disease outbreaks, missing patients, and other critical situations, all while maintaining patient privacy. Here are some of the most popular features among our healthcare clients:



**Reach Everyone, Everywhere:** Target your audience via multiple unique communication channels, including email, text messages (SMS), the Regroup mobile app, push notifications, digital signage, voice calls, social media, and more.



**Unlimited Groups:** Save time by organizing recipients into unlimited groups and customize communication by role, shift, department, and more to meet any scenario.



**Geofence Messages:** Target alerts by location to help people respond correctly based on their location, and set notifications for when they are entering or exiting a designated area.



**Two-Way Messaging:** Receive on-scene updates and enable real-time feedback from patients and staff for agile decision-making.



**Regroup Mobile App:** With the free Regroup mobile app, administrators can easily reach recipients from any location, giving them immediate messaging access.



Analytics & Reporting: Access detailed analytics and reports to maintain transparency, meet compliance requirements, and optimize communications with insightful data.



**Customizable Templates:** Pre-programmed message templates provide an accurate emergency response during natural disasters, color code alerts, active shooter scenarios, or any other emergency.

**Multi-Language Support:** Automatically translate notifications into more than 130 languages based on recipients' device settings for effective communication across your healthcare organization.

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**Unlimited, 24/7 Customer Support:** Count on Regroup as your dedicated partner in healthcare communications, providing free training and 24/7 support for your notification system.

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**Branding & Customization:** Maintain your organization's brand identity with UI customization options that align with your brand guidelines.



#### Ready to see Regroup in Action?

Get a personalized demonstration of our platform. Schedule time today at Regroup.com/demo.

