

SARS INTEGRATION



Regroup is an easy-to-use mass notification platform that's used by school districts, universities, and colleges across North America for day-to-day and emergency notifications.

Our award-winning platform gives you the ability to keep your entire school community safer and better informed via text/SMS, email, voice calls, push notifications and much more. Regroup also offers a direct SARS integration that enables you to automate routine messages, saving valuable time and money while improving your appointment and walk-in experiences.

WHY CHOOSE REGROUP

SARS offers a variety of software products that enable appointment and drop-in scheduling to meet the needs of counselors, academic advisors, tutors, faculty, administrators, support staff, and students.

Regroup's integration with SARS is easy to configure, affordable, doesn't require additional third-party servers or SIM cards, and comes with the added benefit of having full access to our mass notification platform that can be used to send emergency alerts.

Regroup's solution is easier, more affordable, and provides you with a powerful emergency notification tool at the same time.

 Easy set-up

 More affordable

 Reduce no-shows

 Two-way communication

 Emergency alert capabilities






 Improve walk-in experiences

HOW IT WORKS

Regroup's seamless integration with SARS enables multiple departments to trigger messages upon entering an appointment into the SARS calendaring system.

Our custom script will allow administrators to set their preferred triggers based on appointment date, time, and status to easily initiate a message.

Administrators will be able to quickly and easily:

-  Automate appointment reminders
-  Proactively confirm or reschedule appointments by requesting responses
(Ex: Reply 1 to confirm your appointment, reply 2 to reschedule)
-  Send surveys after an appointment is completed
-  Follow up on missed appointments and present rescheduling opportunities
-  Provide last chance warnings after 'X' missed appointments



HOW CONTRA COSTA COLLEGE USES REGROUP'S SARS INTEGRATION TO IMPROVE ACADEMIC APPOINTMENT EXPERIENCES

Since 1949, the Contra Costa Community College District has provided exemplary educational services to hundreds of thousands of residents from the greater West County area in California. The District now includes Contra Costa College, Diablo Valley College, and Los Medanos College, which serve 27,210 full-time equivalent students and employ approximately 3,600 full-time and part-time staff members.

The mission of the Contra Costa Community College District is to empower all students to fulfill their educational and career aspirations, and thrive in the modern world. To do this, it offers various services including career counseling, academic advising, financial aid guidance, and many more services.

It manages all of the scheduling demands for these services with SARS, and integrated with Regroup to enable text message confirmations and reminders for students.





CONTRA
COSTA
COLLEGE

"We use Regroup's integration with SARS to send confirmation texts and reminders when students set appointments for transfer services, career advising, counseling, and personal statement reviews among other things," shared T.G., a Senior Program Analyst with the district.

"The main advantage is that we have very few no shows. We had quite a lot of students not showing up for their appointments before but now the texts allow them to cancel in advance if they can't show up."

Regroup's easy-to-use text messaging option for SARS also helped improve students' drop-in experiences at offices across the district.

"When a student comes in for a counseling drop-in appointment, they will get a text message saying, 'There are 4 more students ahead of you,' for example. They get another text when they are second in line so they know to return to the counseling center or wherever they were waiting to be seen."

SEE REGROUP IN ACTION!

Schedule a customized demo on our website to learn more about how Regroup can help your organization keep people safer and communicate better with our unique SARS integration.

Visit www.regroup.com/demo today